

Balance Crèche welcomes all children between the ages of 6 weeks to 12 years of age to our Crèche facility. Our mission is to provide a safe, stimulating environment for your child. For the safety of all children please review and follow the rules and regulations below.

WHO SHOULD PLAY BY THE RULES?

The Balance Collective's team, Balance Collective Members (referred to as "Members" throughout these Rules) and their guests (together known as "you").

WHY?

So we can maintain Health Club standards and ensure you have a good time at our Health Clubs.

PLAYING FAIR

Non-compliance with our Crèche Rules may result in us asking you to leave the Health Club, denying you Health Club access, or (if it's really serious) membership termination.

We will of course be fair when applying our Rules (which we'll do at our discretion). We will consistently apply our Rules so that everyone can work out in a safe and comfortable environment.

THE ODD CHANGE

We may change these Rules occasionally. When this happens, we'll let you know in advance by popping a notice on Health Club display boards and by updating our website (www.balancecollective.com.au).

Please be sure to keep an eye out for any changes.

THE BUSINESS END OF THINGS FROM THE GET-GO

1. Balance Crèche is available for Balance members.
2. Balance Crèche sessions have a maximum 2 hour limit.
3. Parents and legal guardians must remain within Balance Health Club or alternatively stay on premises at one of our attached cafe's during the 2 hour limit.
4. Bookings are essential – please ring reception on the day and book in your child before attending the facility.
5. All children attending Balance Crèche must register their arrival with the gym reception before entering.
6. For a child that is visiting Balance Crèche for the first time, the parent or caregiver must complete a registration form indicating any medical conditions, allergies, or behaviour/learning constraints present with the child.

7. Attendance sign in/out sheet to be completed at each visit.
8. Balance crèche staff are to be informed of any medical conditions or allergies associated with the child in their immediate care.
9. If a child exhibits symptoms of sickness or illness the parent/guardian will be notified and the child will be asked to leave Balance Crèche. (Please refer to sickness/illness guidelines).
10. Balance Health Club reserves the right to remove or suspend children perceived as an endangerment to themselves or others.
11. Same parent/guardian needs to drop off and pick up child.
12. Parents or guardians are responsible for providing appropriate drinks, snacks, nappies, wipes, dummies and any other accessories that will improve the child's experience or add to their comfort whilst in the care of our facility.
13. No nuts, egg, peanut butter or peanut based or traceable products, lollies, chewing gum or popcorn are allowed.
14. Every item brought in by the child must be labelled with the child's name.
15. Balance Crèche is not responsible for lost or stolen items.
16. Balance Health Club reserves the right to suspend Crèche privileges from any member who consistently neglects the rules and regulations.

SICKNESS GUIDELINES

17. Sick children are not permitted into Balance Crèche to ensure the safety of other children.
18. Children who become ill whilst at Balance Crèche will be made comfortable until you are notified and can come and pick them up. If your child displays any of the following they are considered sick: has a fever, mucus from the nose, eyes or mouth, cough, flu, vomiting, diarrhoea or any virus that can be spread or has a visible rash.
19. Balance Crèche staff will not administer prescription or non prescription drugs i.e. cough syrup, panadol or children's aspirin, vitamins etc.